



NATIONAL QUALITY AWARD BOARD



THE AHCA/NCAL NATIONAL QUALITY AWARD PROGRAM

The AHCA/NCAL National Quality Award Program recognizes long term and post-acute care centers across the nation that strive for improved quality care. The program, based on the Baldrige Performance Excellence criteria, sets high standards for quality, and encourages centers to commit to excelling in quality performance.

The mission of the Quality Award Program is to promote and support the application of continuous quality improvement in AHCA/NCAL member organizations, and the vision is that providers improve lives by engaging with the Quality Award Program to achieve and sustain performance excellence.

Quality Award Board

In 2007, the AHCA Board of Governors established the Quality Award Board to oversee the Quality Award Program. The 12-member Quality Award Board reports to AHCA/NCAL Leadership and the AHCA Board of Governors as appropriate, and undertakes the following responsibilities:

- Establish the award criteria and appropriate policies and procedures to administer, promote, and preserve the credibility of the Quality Award Program.
- Evaluate all aspects of the program, including the adequacy of the criteria and the processes for determining award recipients.
- Assess how well the program is achieving its mission and vision.
- Develop a three-year strategic plan and yearly S.M.A.R.T. goals.

LEVEL OF COMMITMENT

- Elected members serve a three-year term.
- The Board will meet by conference call six times per year. Ad hoc conference calls may be scheduled at the discretion of the Board chair. Board members will also participate in an annual strategic planning process.
- Board members are routinely assigned to work on charter team projects outside of the regularly scheduled meetings to accomplish the Board's agenda.
- Board members serve without compensation but are reimbursed for reasonable travel expenses if travel is required.

CODE OF ETHICAL STANDARDS

Members of the Quality Award Board are guided by a Code of Ethical Standards to avoid conflict between the personal interest of Board members and/or the organizations with which they are affiliated, and the interests of the National Quality Award program. A violation of the Code of Ethical Standards shall be cause for resignation or removal. All Board members will be required to sign a Code of Ethical Standards statement annually.

NOMINATION PROCESS

The self-nomination process is open September 16 - November 1, 2024. The nomination form is available [here](#). Elected members will serve a three-year term, beginning in January of the year they are elected. For more information, please visit www.ahcanal.org/qualityaward.

QUESTIONS?

Please contact Urvi Patel at upatel@ahca.org.