

NATIONAL QUALITY AWARD PROGRAM

INSPIRING EXCELLENCE SINCE 1996



INVEST IN YOUR ORGANIZATION.

The National Quality Award Program is a rigorous and progressive three-level process that evaluates an organization's capabilities against the nationally recognized standards for performance excellence - Baldrige Criteria for Performance Excellence. The three progressive award levels are:

Bronze – Commitment to Quality

Silver – Achievement in Quality

Gold – Excellence in Quality

Start your excellence journey today!

"[T]he structure of the National Quality Award Program provided us with the foundation and model to transition from a 3-star rated CMS facility to a 5-star rated CMS facility. The Program provided us with exactly what we needed to drive high quality in our facility... [i]t has yielded data-driven results in an ever-changing and challenging industry, making us proud at every level within our organization."

-Tawnya Dennis, Senior Administrator at Lofland Park Center

WHY APPLY?



An outside perspective. Trained experts dedicate numerous hours to reviewing and providing feedback for each application.



Learn from feedback. Each applicant receives objective feedback on their strengths and opportunities for improvement based on evaluation against the nationally recognized Baldrige Criteria for Performance Excellence.



Build a strong team. Pursuing a common goal engages staff and enhances team cohesion.



Become more resilient. Anticipate, prepare for, and recover from disasters, emergencies, and other disruptions by creating effective systematic processes throughout your organization.



Boost performance. Recipients of the Quality Award show superior performance in a variety of quality and business metrics.



Earn recognition. Gain external validation of your performance and quality of care that can be shared with your residents/patients, families, and other stakeholders.

Learn more: www.ahcancal.org/qualityaward

Contact us: qualityaward@ahca.org

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